



Citizens Bank of the South's Sandersville Branch Location Closes

December 30, 2024

Since 1971, Citizens Bank of the South's Sandersville Branch location at 818 South Harris Street in Sandersville has served our community by providing customer-focused financial services. On Friday, December 27, 2024, at 5:00 p.m., CBOTS permanently closed this location, transitioning services to the Main Office located at 132 South Harris Street in Sandersville. The decision to close this location was based on a multiple-year study evaluating the branch's customer and transaction activity. This extensive study highlighted a clear shift in customer habits and the increased usage of electronic banking services.

"Our priority was to ensure that all our customers, especially our south-side Branch customers, had the most effortless transition as possible with this change," said David Brooker, President & Chief Executive Officer of CBOTS.

With this transition, CBOTS remained committed to ensuring customer access to their deposit accounts and all banking services. In addition, the bank personnel from the south-side location relocated to the Main Office, delivering a seamless customer service experience that furthers the bank's commitment to providing personal attention given to the needs and requirements of our customers.

While the full-service site closed at the end of 2024, Citizens Bank of South maintains a permanent ATM (Automated Teller Machine) at the 818 South Harris Street location. The ATM continues to dispense cash withdrawals and accepts check and cash deposits for CBOTS debit card holders.